

## Patient and Public Engagement Record 2018-19

<b>Area of work:</b>	<b>Date of work:</b>
Dementia	20 <sup>th</sup> August 2018
<b>Brief description of area of work:</b>	
<p>This work is exploring the development of a new Dementia Strategy for the borough and therefore sought the views of residents on current services and those that potentially may be needed in the future.</p> <p>A number of Focus Groups have been planned to gather views of service users and carers. The views of a wider cohort of residents will be gathered via a Survey Monkey.</p>	
<b>Engagement target audience and numbers involved:</b>	
<p>The target audience for engagement is all South Tyneside residents, it is likely that people with Dementia and their Carers will be the main respondents.</p> <p>20 people attended the initial Focus Group, with others planned. These were held at Dementia drop in session to ensure a familiar environment for the service user and offer a supported environment to ensure the best quality information was gathered.</p> <p>Survey Monkey currently live – as yet results unknown.</p>	
<b>What was discussed and what was the feedback from the target audience (please attach reports, surveys etc.):</b>	
<p><b>Views of Dementia services</b></p> <p>South Tyneside Council and the South Tyneside Clinical Commissioning Group are developing a new strategy for Dementia services. We are seeking the views of as many people as possible, to help ensure that we have the right provision in place to meet the needs of residents in the future.</p> <p>We know that there are around 2,000 people living with dementia in the borough and that family and friends provide significant support to them every day as carers.</p> <p>Via this short survey, we'd like to get the opinions of, both, people with dementia and their carers on the provision that is currently available in South Tyneside, whilst also exploring the services that you think will be needed in the future.</p> <p><b>Survey questions</b></p>	

- 1) Have you have been diagnosed with dementia or
- 2) Are you are a carer of someone who has dementia
- 3) What services are you currently using in South Tyneside to help you with your dementia (or as a Carer)?
- 4) Which of these services work well and why?
- 5) Are there any services not working well and why?
- 6) Is there a need for any new services (or more of what you currently use)?

**How was the information and feedback used (e.g. model development, policy development, feedback on experience to change practice etc.):**

The information will help review existing services provided for people with dementia and their carers and will also be used to support the design of new services to improve the offer for both groups.

**How was feedback given to the target audience:**

Results will help shape a new Dementia Strategy and therefore the information accessed from the public will be widely disseminated as part of the Strategy.